

Roles of Humanitarian Actors in the Humanitarian Logistics

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- Introduction
- Theoretical framework
- Research approach
- Empirical studies
 - Pakistan flood
 - Syrian crisis
- Analysis and results
- Conclusions

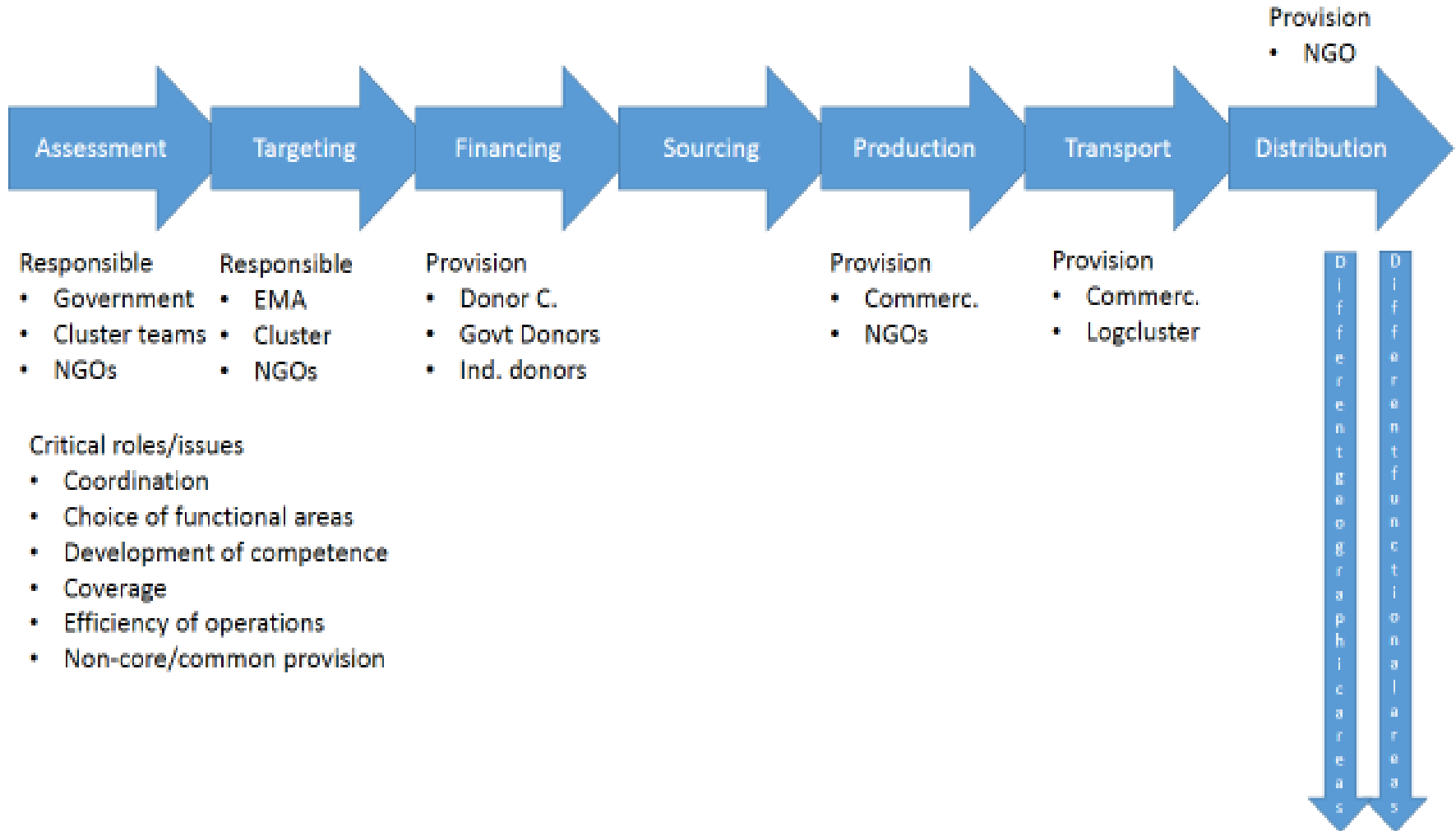
- Lack of coordination in the humanitarian logistics context
- Focus on describing relationships, coordination, strategic alliances, collaboration and cooperation between the parties rather on focus on what roles the different actors have
- Problem of who does what where can also be expressed as what roles the different actors have
- The lack of a shared profit incentive, combined with the multiplicity of actors and their diverse mandates, capacity and expertise leads to difficulties in alignment for the Humanitarian Logistics
 - Leads to identify basic classification of roles actors in Humanitarian Logistics in order to manage coordination in the field

- Roles can be seen as an additional structuring of the actor level
- Traditional distribution channels literature roles cover manufacturer, wholesaler, retailer
- Different types of logistics service providers, LSP, 3PL, 4PL increasingly take on important roles
- Roles are far less clearly defined for humanitarian logistics

- Basic classification of roles played by different actors when responding to disasters
- Primarily use of the rich sources of secondary data available through the numerous evaluation reports on major disasters
- Generating roles through an approach which has previously been employed for a commercial setting in Jensen, 2009
- Selection of two relief operations – the Pakistan floods of 2010 and the crisis in Syria from 2011 onwards
- Data source:
 - Logistics cluster archives and
 - USAID
- 20 independent evaluation reports for the Pakistan floods
- 56 reports about Syria crisis

Actor	Responsibility	Country
RAPID Fund for Local NGOs	Health, Logistics, Shelter, and WASH	Affected Areas
Implementing Partner	WASH and Relief Commodities	Affected Areas
Agha Khan University	Health	Affected Areas
IOM	Emergency Food Assistance	Affected Areas
RSPN	Shelter and Settlements	Sindh Province
WFP	Logistics and Relief Commodities	Sindh Province
IOM	Logistics and Relief Commodities, Shelter	Balochistan and Sindh provinces
Implementing Partner	WASH	Affected Areas
Implementing Partner	WASH	Affected Areas
RSPN	WASH	Affected Areas
WHO	Health, Humanitarian Coordination, Information Management, and WASH	
UNHCR	Shelter	Sindh Province
Aga Khan University	Health	Affected Areas
IOM	Emergency Food Assistance	Affected Areas

Actor	Responsibility	Country
U.N. Food and Agriculture Organization (FAO)	Agriculture and Food Security	Syria
NGO Partners	Health, Humanitarian Coordination and Information Management, Logistics and Relief Commodities, Protection, WASH	Syria
U.N. Department of Safety and Security (UNDSS)	Humanitarian Coordination and Information Management	Syria
International Committee of the Red Cross (ICRC)	Health, Relief Commodities, Shelter, WASH, Capacity Building	Syria, Jordan, Lebanon
UNFPA	Mental Health, Capacity Building, Protection	Lebanon, Turkey, Jordan, Iraq
UNHCR	Protection, Camp Management, Shelter and Settlements, WASH, Education, Relief Commodities	Syria, Jordan, Lebanon, Turkey, Iraq, Egypt
UNICEF	Education, WASH, Child Protection	Jordan, Lebanon, Turkey, Iraq, Egypt
UNRWA	Food, Health, Education, Relief Commodities, Shelter, WASH	Syria, Jordan, Lebanon
WHO	Health	Turkey
TBD	Health	Lebanon
FAO	Agriculture and Food Security	Syria
NGO Partners	Health, Humanitarian Coordination and Information Management, Logistics and Relief Commodities, Natural and Technological Risks, Protection, Shelter and Settlements, WASH	Syria



Roles/Actors	Donor	Roles/Actors	Donor	NGOs/IHOs
Assessment and coordination/crisis management	With less earmarked humanitarian supply chain processes can be simplified. Coordinate the time of donation to NGOs/IHOs	Assessment and coordination/crisis management	With less earmarked funding different humanitarian supply chain processes can be simplified. Coordinate the time of donation to NGOs/IHOs	(i.e. SARC) Setting standards for house and shelter construction. Working on developing a system for accountability where recipients can complain and giving information on relief as it is ongoing (i.e. Humanitarian Coalition (5 Canadian NGOs)
General small provider	Mostly from the private sector that provide in-kind donations or human resources to meet the need in case of emergency. Their services and products are based on their core competence in the humanitarian operations relief sector	General small provider	Mostly from the private sector that provide in-kind donations or human resources to meet the need in case of emergency. Their services and products are based on their core competence in the private sector but in the humanitarian operations relief sector	(i.e. SARC) Focus on processors of food so it can be prepared for recipients, particularly in the context of local foodstuffs and agriculture disrupted or destroyed by the disaster (processors during Pakistan operations relief)
Central role	Influence the financial flow and the time of donation	Central role	Influence the financial flow and the time of donation	(i.e. SARC) For example in Syria SARC plays a central role among the other NGOs/IHOs. I.e. A hygiene awareness campaign was conducted at the shelters where SARC has also provided waste management supplies. staff/volunteers of SARC have evacuated the Yarmouk camp and have taken the sick and wounded people to hospital and assist them to get in contact with their relatives outside the camp.
Competence development	Donation of education and training facilities.	Competence development	Donation of education and training facilities.	(i.e. SARC) Cultivating relationships between the participating organizations, local partners and communities. Setting operating standards in accordance with the Sphere framework. Providing training in the same standards. (i.e. Samenwerkende Hulporganisaties (Cooperating Aid Organizations))
Functional specialist	Donate driver services, customs clearance services	Functional specialist	Donate driver services, customs clearance services	(i.e. SARC) Medical specialists working from 12 already established medical centres in the Swat region (MERLIN)
Provider of last resort	--	Provider of last resort	--	(i.e. SARC) --
Transport/common service provider	Provides human resources to support loading and unloading trucks or airplanes, donate transport services, manage and establish warehouses	Transport/common service provider	Provides human resources to support loading and unloading trucks or airplanes, donate transport services, manage and establish warehouses	(i.e. SARC) Gezaeri, LTI, STC and DHL are companies that collaborate with WFP and provide transport services or supporting unloading and loading trucks or airlift

- Proposed framework as a very important support for every disaster case
- Collaboration of government institutions is missing
- Investigation of the role of government and military institutions is not included
- Evaluation and proof for the suggested framework in different relief cases around the world in order to check for necessary different regional, setup or item characteristics of the concept
- Testing the framework on additional cases

Conclusions

- Proposed framework as a very important support for every disaster case
- Usage as a blueprint or checklist for the short-notice partner configuration (selection)
- Collaboration of government institutions is missing
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